

JOB DESCRIPTION

Quality Engineer

Overview

Whether it is industrial embedded computing, custom lithium battery packs, secure communication systems, antennas, or imaging technology we design, manufacture, and supply it is from the ocean floor to the edge of space, Steatite innovation is making sure that vital technology operates consistently, reliably, and above all safely, around the clock.

Our products can be found gathering scientific insight in the cold and crushing depths at the ocean floor, transmitting high bandwidth data across hostile terrain, processing colossal amounts of traffic data, and enabling secure ticket sales on board a train.

From the first day of your employment with us, you will be part of an organisation that cares for your safety and wellbeing and strives to make every day at work rewarding.

If you would like to work for a forward thinking, progressive business with a passion for growth, then read on!

Summary Details

Job Type:	Site based
Job Title:	Quality Engineer
Location:	Leominster, Herefordshire
Hours:	37.5 hours per week, worked Monday - Friday
Salary Package:	Competitive
Benefits	<p>25 days holiday plus bank holidays, increasing with length of service. Discretionary annual bonus Pension – 5% employee, 4% employer (salary sacrifice) Development opportunities relevant to your role Enrolled in Employee Share Scheme following 12 months service. Access to Westfield Healthcare scheme, including:</p> <ul style="list-style-type: none"> • Corporate Health Cash Plan including cover for dependents. • Employee Assistance Programme • Discounted Gym membership • Retail & Travel discount scheme • Wellbeing App

Qualifications:	<ul style="list-style-type: none"> • Educated to Diploma / Degree level (or equivalent) – preferably in an engineering. • Previous work experience as a Quality Engineer or similar role • In-depth understanding of technical documentation • Experience in Product and Process Validation, including FMEA, DOE, Test Method Validation, sampling plan analysis, etc
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The type of person we are looking for:

We are seeking someone who has a flexible and adaptable approach to their workload, who is curious and open minded and keen to seek out evolving and innovative ways to add value to the role. You must be able to work effectively and inclusively with a range of people and be determined, resourceful and driven to deliver the best results for our customers and the business. You will have a passion for and be eager to learn new skills and seek development opportunities in the course of your employment. Reporting to the Head of SHEQ, and with strong links to the Engineering team in Leominster, the purpose of this role is to support the Quality department ensuring that products and processes are validated for suitability, performance, and safety in line with business and customer requirements.

The Role

This role encompasses the following responsibilities:

- Implementation and management of inspection and certification control plans.
- Supporting the project management team with contract reviews
- PPAP and FAIRs
- In process production part approval using visual and dimensional inspection
- Final inspection of completed components or assemblies including signoff.
- Manufacturing support to the production areas with reference to quality issues.
- Ensuring procedures are implemented or updated where appropriate.
- Measurement of systems evaluation.
- Actively support the business’s QMS to ISO 9001:2015 certification
- Accomplishment of shop floor product sample and process audits to recognised schedule.
- Maintenance and management reporting of performance.
- Managing of all related non-conformance issues
- Support for the Engineering team to create Bills of Materials (BOMs) on the Epicor ERP system including all supporting documentation required for manufacture, assembly, validation, verification, and formal quality processes.
- Manage the process for Engineering Change Requests (ECRs) obtaining sign-off, checking the scope/impact of the changes, and updating relevant documentation on Epicor.

- Support Production by checking manufacturing documentation packs and Epicor BOMs are correct and sufficient for all manufacturing, assembly, validation, verification, and formal quality processes prior to release for production.

Key Competencies

- Previous work experience as a Quality Engineer or similar.
- ISO Lead Auditor – ISO 9001:2015
- In-depth understanding of technical documentation
- Good interpersonal skills, the ability to work on one's own initiative or as part of a team.
- Excellent verbal and written communication skills.
- Ability to compose clear and concise reports & documentation.
- Able to work under pressure to achieve deadlines consistently.
- Ability to communicate complex technical issues in a simple and concise manner.

Useful Additional Expertise

The following would be advantageous but are not essential:

- Experience of Advanced Product Quality Planning & Control Plan (APQP), Failure Mode and Effects Analysis (FMEA)
- Qualified and experienced Quality auditor
- Six Sigma experience
- Competent with standard Office software, Engineering CAD, ideally Dassault Systems SolidWorks and ERP/MRP systems.